



16 December 2021

BEDFORD FUTURE TRANSFORMATION TEAM MESSAGE TO FAMILIES - DECEMBER 2021

Hi everyone

To keep you updated on progress being made toward the vision for the future Bedford, this month's Transformation Update focusses on two of the current projects on which the Transformation team is actively working.

The first project is focussed on building a new Commercial business in Bedford's Social Supply Chain. With both the interests of our clients at the forefront of our planning and our own expertise in the hospitality space, we looked deeply into the types of offerings we could provide to our clients in this space. There are numerous opportunities to consider, but one that stands out, is to provide contract kitchens as a service.

What is a contract kitchen? Essentially, contract kitchens are sites, resources, and labour that can be hired by commercial businesses who don't have their own kitchen space. Businesses that may hire these facilities include, catering businesses, growing businesses looking to cook or prepare food on a large scale to on-sell via retail outlets, or larger businesses looking to test or trial new product lines. Other cities around the world have many of these types of spaces for businesses to hire but these types of sites are very limited in Adelaide.

We've been busy identifying opportunities and prospective customers in this market and are looking at a number of prospective sites in which we could set-up a pilot project with our clients. With many years' experience as a chef and in venue and facilities management, Transformation team member, Travis Kerkman, will manage this project. Should you like more information on this exciting project, please don't hesitate to email Travis at future@bedfordgroup.com.au.

The second project on which the Transformation team is focussing, is consulting with clients about the creation of appropriate and tailored choices and options for each individual.

This consultation process means that when an individual makes initial contact with Bedford, they will be taken through a discovery process to determine their current interests, capacity and capabilities. This is followed an assessment to understand the future aspirations of each client's short, medium, and long-term goals. This discovery process will re-occur at regular intervals throughout a client's time at Bedford, to ensure they are achieving their individual goals with us and that they have the appropriate choice and control over their opportunities at Bedford.

So that we can gather feedback and create the best possible approach, we aim to commence a pilot process with some of our current clients in 2022.

Once we understand a client's current interests, capacity, capabilities and future aspirations, we will be better positioned to build their capacity development pathway. This development pathway will be made up of a client's choices of Bedford supports and services and a combination of social experiences, training programs or even gaining a certificate. Work experiences, employment and potentially even support for open employment will complete the capacity development options available to our clients. These options give each client choice and control as we aim to become a leader in the field of vocational capacity development for people with disability.

We know our clients will be in good hands as Transformation team member, Kylie Luciano, leads the development of our discovery process and client pathway development. Please don't hesitate to contact Kylie at future@bedfordgroup.com.au for further details of this project.

We look forward to sharing our progress with these and other projects in 2022. If you have any feedback, ideas or questions please don't hesitate to email us on future@bedfordgroup.com.au or give us a call on 8116 2888.

In the meantime, we wish you and your family a wonderful festive season and new year and look forward to an exciting 2022.

Kind Regards

Bedford Executive and Transformation team